Integrated Full Funnel Strategy

#### Full Funnel Overview



#### Full Funnel Programs

Utilizes all channels simultaneously, all working toward the same goal and a personalized experience.



#### **Bridge Programs**

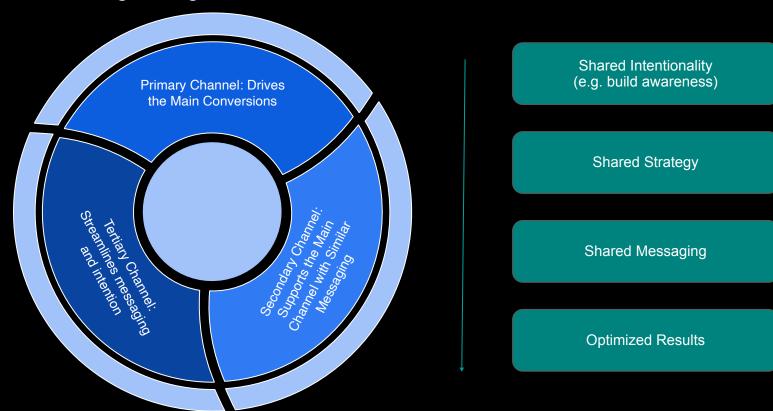
Has a primary channel that drives the program, followed by secondary channels that support the initiative with minimalistic additions.



#### Optimization

Held by the uniqueness of each channel that can't be done on other channels (e.g. ad optimization and prospecting, email campaigns).

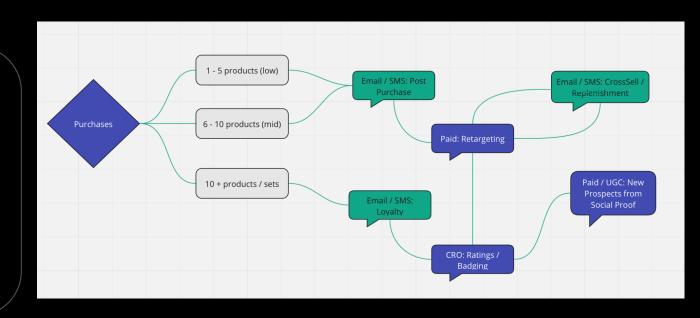
# Full Funnel Bridge Program



### Full Funnel I Post Purchase

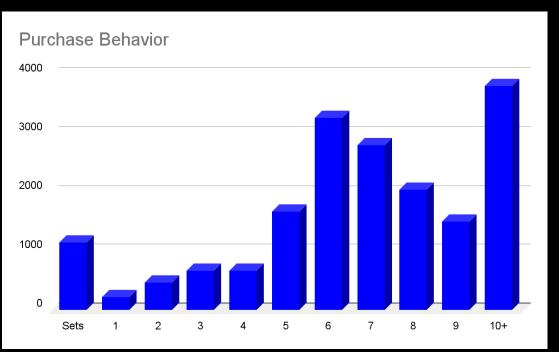
#### Intent + Strategy:

- 1. Increase return purchases and brand advocacy by tier (low, mid, high)
- Provide opportunities for those who have purchased to influence those who have not



## Full Funnel Post Purchase Segmentation

Out of 17000 purchases in 90 days, 6.8% are sets and 22% are purchasing more than 10 products, highlighting both advocacy and product loyalty. This serves as a benchmark to extend all purchase numbers.

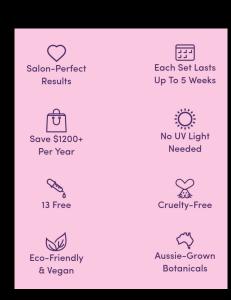


## Full Funnel Messaging

- Communicating a consistent brand voice with centralized messaging to convey unique selling points (at-home, salon-grade, non-toxic)
- Utilizing the brand's story and education to create loyalty and encourage repeat buyers (IE leveraging testimonials and results)
- Based on the audience of females of ages 25-45, using language that's friendly, conversational, and empathetic while leaning into a unique and personalized approach (referencing/fostering community with language like "Glamr Babes") to appeal to the age-group.
- Messaging will convey an understanding of the audience's busy lifestyle and desire to "feel like your best self" without sacrificing too much time or money.

### **Full Funnel Creative**

- Copy and design elements should be positive and uplifting, highlighting the benefits of the product and how it can help the audience achieve easy, at-home, eco-friendly beauty that unleashes their inner artist and helps express their unique style and individuality.
- Applying UX best practices for design including hierarchy of content and consistent typography while adhering to brand identity guidelines



Product benefits highlighting affordability, sustainability, and ease-of-use



Brand identity example

## **CONVERSION PATHS I** Full Funnel

### Ad Types

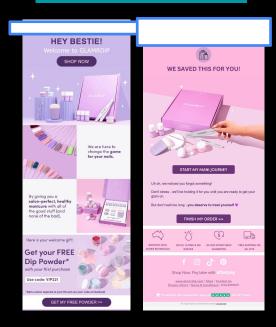


### **Optimizations**

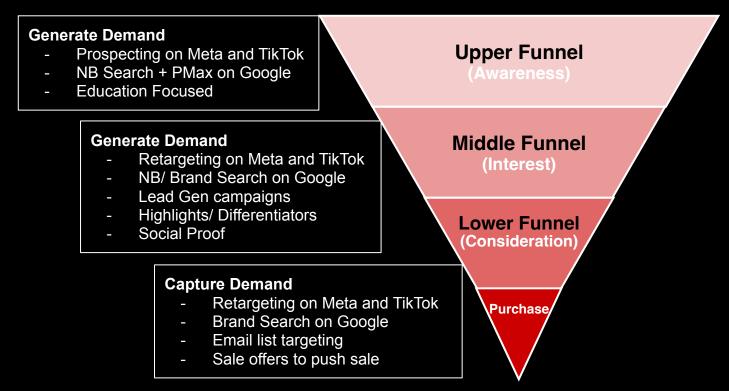


Optimize for desktop and mobile viewing

#### Email



# UGS OVERVIEW | Paid Initiatives



### **UGS OVERVIEW I CRO Initiatives**

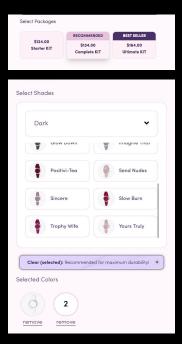
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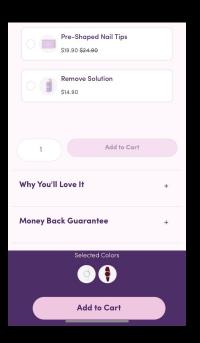
#### **Opportunity:**

- Utilize best practices on PDP
- Product differentiation
- Hierarchy of content
- Anchoring effect
- Upsell/cross-sell/ UI/UX
- Showcase UVPs
- Reduce sticky add to cart size and consider elements inside

Key KPIs: Conversions







# Full Funnel Email + SMS

